



APIIDA

PROFESSIONAL SERVICES FOR ONE IDENTITY MANAGER

WE HELP TO MOVE YOUR BUSINESS FORWARD

APIIDA Professional Services for One Identity Manager

You have strategic decisions to make or challenging projects to master? Your business and IT environment is constantly changing, and you need to keep pace? You have limited resources available or other challenges that make you look for external support?

APIIDA EXPERT SERVICES

Take advantage of our Expert Services for One Identity Manager. Our consultants have a wealth of experience and have worked with customers and partners from many different industries across Europe and globally. Together with our Services Partner network, we cover all major countries and languages in Europe.

Our professional services experts follow an approach that focuses on helping you achieve your desired business outcomes. Leveraging deep technical expertise and field-tested best practices, these teams work with you to align project goals to the outcomes of greatest value and highest priority to your organization.

We incorporate this approach in every engagement - tailored to your needs to help you accelerate success.

Our Expert Service Portfolio includes:

- ✓ Architecture Planning
- ✓ Implementation Services
- ✓ Upgrade Services
- ✓ Health Check Services
- ✓ Solution Adoption Analysis
- ✓ Training and Education

APIIDA Expert Service Portfolio:



Architecture Planning

APIIDA solution subject matter experts will work with you to plan or review the design for any new or expansion project and ensure that the proposed architecture is in line with solution best practices. Our experts have extensive experience in the industry from a variety of implementations.



Health Check Services

Does your architecture design, implementation and operations still meet best-practice standards? Which security gaps or failure risks could have crept in? Which application connectors should be updated? Which operational processes should be amended? Our Health Check Services assess the current state of your licensed One Identity Manager solution to validate and identify opportunities for improved performance. The service will review the technical structure of the deployed solution and the functionality provided, as well as review operational strategy and procedures, and conduct a training needs analysis of the support staff.



Solution Adoption Analysis

Are you still getting the most from your One Identity Manager implementation? What untapped potential could there be in it that may not have played a role for you and your business when it was first implemented? Which additional use-cases can it be applied for? Which useful add-ons are recommended? These and other benefit-oriented considerations are at the core of our Solution Adoption Check.



Implementation Services

Our expert implementation staff of onsite and remote consultants can bring implementations to bear quickly, accelerate timelines and increase solution value rapidly. Our quick time-to-value implementations allow to efficiently implement our solutions with leading practices and minimal customizations, ensuring a robust, scalable solution that is supportable and upgradable long term.



Training and Education

New members in your team require introductory One Identity Manager education or an overall knowledge transfer? Your experienced staff is interested in keeping their skills up-to-date and looking for an advanced-level training? Your operations would benefit from a summary of latest release functionality and hints and tips? Regardless whether onsite at your offices or at APIIDA training facilities, we'll tailor our trainings so that they will meet your individual needs.



Upgrade Services

Furthermore, we offer upgrade services to work with your team and help you efficiently make the transition to the current product release. Our experienced professionals provide a clear upgrade approach that reduces risk and the burden on your staff so you can focus on the business. Keeping current on product releases can deliver measurable benefit while you take advantage of new functionality and features to make security a competitive advantage.

Key Benefits

We help you navigate the complexities that come with competing in an inter-connected, fast-changing digital world and help you with your digital transformation initiatives.

- ✓ Expert knowledge on demand
- ✓ Free-up time for your teams to focus on other priorities
- ✓ Faster implementation of new projects
- ✓ Operation of your Identity Management solution according to best-practice standards
- ✓ Maximized value of your investment by leveraging the full potential of the solution
- ✓ Safety for important projects through verification by industry experts



secure connect

APIIDA AG

Marktstrasse 47-49
64401 Gross-Bieberau
Germany

Phone: +49 6162 800 450
Fax: +49 6162 800 444
E-Mail: info@apiida.com

apiida.com